

#### SONIA - PRODUCTION OPERATIVE

Sonia works in production at Matrix, building kit and components for our products. She has worked for the company for just over 2 years.

### What did you do before coming here and what led you to Matrix?

Before coming to Matrix, I worked for 8 years as an assembler / supervisor at an electronics company called Redtronic who produced lighting and audio for emergency vehicles. Prior to that I worked for 17 years as an SMT assembler for a company called S2S. I enjoy working in electronics but due to the dynamics changing at my last company I felt a change was needed, that's when fate led me to Matrix!

#### What do you enjoy most about working at Matrix?

I enjoy the team working and the encouragement I have received from everyone. I like all aspects of my role, but my personal favourite is operating the SMT machine.

# What does a typical day look like for you?

My day starts at 7am where I make sure everything is up and running as it should be, then I check what has arrived in 'Goods in' and work my way through the jobs in order of priority. I do this until I have either completed them or my working day is over.

# What are the biggest challenges you face working here?

For me initially, the biggest challenge was understanding the new products to the point of being able to problem solve correctly and not rely on others when things didn't go to plan.

## What qualifications do you have?

I have a Level 2 NVQ Diploma in electronics plus 6 GCSE.

# What piece of advice would you give to your younger self?

Find a job that you enjoy and that makes you happy, as you are there an awful long time!

